

April 16, 2020

**VIA ELECTRONIC FILING**

The Honorable Jocelyn Boyd  
Chief Clerk/Administrator  
**Public Service Commission of South Carolina**  
101 Executive Center Drive  
Columbia, South Carolina 29210

RE: Report after Restoration of Natural Gas Service  
Docket No. NDI-2020-\_\_\_\_-G

Dear Ms. Boyd:

Dominion Energy South Carolina, Inc. (“DESC”) hereby submits the following written report in compliance with Public Service Commission of South Carolina (“Commission”) Regulation 103-414, which requires DESC to notify the Commission and the South Carolina Office of Regulatory Staff (“ORS”) by telephone of “any interruption of [natural gas] service affecting its entire system or major division thereof, or any major community or any important division, consisting of at least fifty customers, of a community . . . as soon as practicable after it comes to the attention of [DESC]” and to provide a complete written report to the Commission and ORS after restoration of service, if the interruption of service is more than six hours in duration.

On the morning of April 8, 2020, at 11:50 a.m. DESC received notice that a contractor performing road work damaged a 4-inch plastic main on Cobblestone Village Drive in Summerville, South Carolina, resulting in a leak. The natural gas line was properly marked.

DESC arrived on site at 12:15 p.m. and secured the leak at approximately 12:30 p.m. on April 8, 2020, by operating a valve, which resulted in the loss of service to 100 customers. In compliance with Commission Regulation 103-414, DESC provided telephonic notice to the Commission and the ORS of the interruption of natural gas service affecting more than fifty (50) customers as a result of a damaged natural gas line on Cobblestone Village Drive in Summerville, South Carolina.

DESC made the necessary repairs, and natural gas service was restored to the damaged section of the main at approximately 9:30 p.m. on April 8, 2020. DESC began the process of restoring service to customers at approximately 10:00 p.m. that same day. At approximately 3:00 p.m. on April 9, natural gas service had been restored to 96 of the 100 affected customers. The remaining 4 affected customers were not present to allow DESC access for service to be restored, and those premises appeared to be vacant. Service at each of those premises will be restored once a customer contacts DESC to request such service.

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By copy of this letter and pursuant to Commission Regulation 103-414, DESC is providing the ORS with this report.

If you have any questions, please do not hesitate to contact us at your convenience.

Very truly yours,



Matthew W. Gissendanner

MWG/kms

cc: Jeffrey Nelson, Esquire  
Johnny Eustace, South Carolina Office of Regulatory Staff  
(all via electronic mail and First-Class U.S. Mail)